

Fact Sheets and Brochures Available on the Internet

Please note: Websites and links change every day. Therefore, we cannot guarantee that each of the links below will remain active.

Health Care Quality and Safety

5 Steps to Safer Health Care (PDF File) – AHRQ

<http://www.ahrq.gov/consumer/5steps.htm>

20 Tips to Help Prevent Medical Errors (PDF File)- AHRQ

<http://www.ahrq.gov/consumer/20tips.htm>

Be Involved in Your Health Care – VIPCS&S. Includes tip sheets on:

- Medicines: www.vipcs.org/patients/medicine.htm
- Hospital Stays: www.vipsc.org/patients/hospitals.htm
- Surgery: www.vipcs.org/patients/surgery.htm
- Home Health Equipment: www.vipcs.org/patients/homehealth.htm
- General Safety): www.vipcs.org/patients/end.htm

Elements of a Culture of Safety – HAP

http://www.haponline.org/downloads/1_Elements%20of%20a%20Culture%20of%20Safety.pdf

Improving Health Care Quality: A Guide for Patients and Families (PDF File) – AHRQ

www.ahrq.gov/consumer/qntlite

Keeping Secrets From Your Doctor and Pharmacist Can Harm Your Health - CHIC

www.consumer-health.com/services/cons_take13.htm

Making the Healthcare System Work for You: Patient Guide – MHA

http://www.mhalink.org/publications/docs/making_the_health_care_system_work.htm

Medical Errors – The Scope of the Problem - AHRQ

<http://www.ahrq.gov/qual/errback.htm>

Partners in Quality Series - HAP

Can be purchased at http://www.haponline.org/store/quality_care.asp, includes:

Taking an Active Role in Your Health Care (English) – HAP

<http://www.haponline.org/downloads/99consbro.pdf>

Taking an Active Role in Your Health Care (Spanish) – HAP

http://www.haponline.org/downloads/99_spbro.pdf

Questions to Ask Before Leaving the Doctor's Office – NCPIE

<http://www.talkaboutrx.org/golodnermessage.html#howtotalkaboutrx>

You Can Help Improve Patient Safety (Tips for Consumers) – NPSF

<http://www.npsf.org/html/patients.html>

Your Guide to Choosing Quality Health Care: Summary – AHRQ

Links to PDF and HTML Format found at:

<http://www.ahcpr.gov/consumer/qntool.htm>

Medication Safety

Avoiding Medication Errors – APhA

<http://www.pharmacyandyou.org/aboutmedicine/med.html>

Guides for Safe Medicine Use – CFH

<http://www.cfinfo.org/educationResources/educationIndex.html>

How to Take Your Medications Safely – ISMP

<http://www.ismp.org/Consumer/Brochure.html>

Just Ask... And Help Prevent Medication Errors – USP

www.usp.org/information/just_ask/propuse.htm

Pharmacy and Patient Safety – APhA

http://www.aphafoundation.org/Quality_Center/SafeMedication.htm#Patient

Prescription Medicines and You – AHRQ

(Also for sale for \$20/50 and \$30/100).

<http://ahrq.gov/consumer/ncpiebro.htm>

Preventing Home Medication Errors – CHIC

www.consumer-health.com/services/cons_preventerrors.htm

Preventing Medication Errors - ASHP

www.safemedication.com/meds/prevention.html

Questions to Ask at the Pharmacy – NCPIE

<http://www.talkaboutrx.org/golodnermessage.html#askpharmacy>

Recommendations for Pharmacy (from IOM) – APhA

http://www.aphafoundation.org/Quality_Center/SafeMedication.htm#Recommend

Safety Checklist for Pharmacists – APhA

http://www.aphafoundation.org/Quality_Center/SafeMedication.htm#Checklist

Taking Control of Your Medicines and Your Health – CHIC

http://www.consumer-health.com/services/cons_take15.htm

Tips on Medication Safety – APhA

http://www.pharmacyandyou.org/healthinfo/Consumer_Tips.html

Tips for Seniors on Safe Medication Use (PDF File) – CFH

<http://www.cfinfo.org/PDFs/med2.pdf>

Your Role in Safe Medication Use (Consumer Guide) – MHA

<http://www.mhalink.org/publications/docs/consumerguide.pdf>

Medications On-Line

Be E-Wise: How to Shop Safely On-Line (PDF File) – NCL

<http://nclnet.org/eWise2.pdf>

Tips and Warnings for Consumers – Buying Medicines and Medical Products Online – FDA

www.fda.gov/oc/buyonline/default.htm

Surgical Safety

Questions to Ask Your Doctor Before You Have Surgery – AHRQ

<http://www.ahrq.gov/consumer/surgery.htm>

Tips for Patient to Prevent Wrong Site Surgery – JCAHO

www.jcaho.org/news/WSS_PressKit/preventiontips.html

Cancer Treatment Safety

How You Can Help Ensure Your Safety When Receiving Cancer Treatments - ISMP

<http://www.ismp.org/MSAarticles/cancertreatment.html>

General Information on Taking Medications

Doctor's Office – ISMP

<http://www.ismp.org/Consumer/StartinOffice.html>

Drug Interaction Information – CFH

<http://www.cfhinfo.org/educationResources/educationIndex.html>

FDA's Tips for Taking Medicines – FDA

<http://www.fda.gov/fdac/reprints/medtips.html>

Food & Drug Interactions (PDF File)– NCL

<http://nclnet.org/Food%20%26%20Drug.pdf>

Guide to Educating Children About Medicines –APhA

www.pharmacyandyou.org/aboutmedicine/child.html

Just Ask... About Prescription Medication Use - USP

www.usp.org/information/just_ask/propuse.htm

Proper Medication Use News - CPMU

www.cpmu.org/genmedinfo.html

Understanding Your Medicines - APhA

www.pharmacyandyou.org/aboutmedicine/medquest.html

What You Should Know About Over-the-counter Medicines and Drug Interactions – APhA

www.pharmacyandyou.org/selfcare/PSCbrochure.pdf

AHRQ – Agency for Healthcare Quality and Research

APhA – American Pharmaceutical Association

ASHP – Association Society of Health-System Pharmacists

CFH – Council on Family Health

CHIC – Consumer Health Information Corporation

CPMU – Center for Proper Medication Use

FDA – Food and Drug Administration

HAP – The Hospital and Health-System Association of Pennsylvania

ISMP – Institute for Safe Medication Practices

JCAHO – Joint Commission on Accreditation of Healthcare Organizations

MHA – Massachusetts Hospital Association

NCPIE – National Council on Patient Information and Education

NPSF – National Patient Safety Foundation

NCL – National Consumers League

USP – United States Pharmacopeia

VIPC&S – Virginians Improving Patient Care and Safety